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Governance and Ethics



Supply Chain



Our People



Society



Environment

Technology - We've come a long way baby

Google Glass Nanotechnology Google Driverless Cars Hybrid Cars iPad You Tube Facebook Google Internet Hydroponics Pentium Processor Windows Space Shuttle First Ever Flight Apple Macintosh Mobile Phone Video Recorders Engine Modern Computer Optical Media Invented Games Consoles Telephone Portable Music Devices Colour Television Invented Microprocessor Hard Disk Lightbulb MS DOS Moon Landing Invented Telegraph Silicon Transistor Invented Invented

Printing Press invented

Telescope invented

Steam Engine invented

1836 -

1884 -

1948 -

1452

1932

First 3D Chip Synthetic Cells

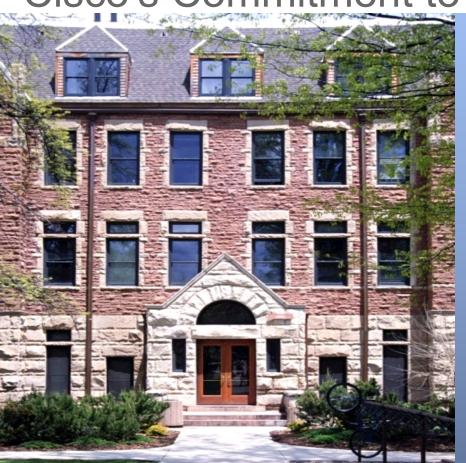
Skills Gap

- Large skill gaps and unemployment issues throughout the world
- Challenges in filling existing IT and Networking positions (Entry & Advanced)
- Challenges will be amplified for jobs required in the IoE Economy



17 Years:

Cisco's Commitment to Transform Education

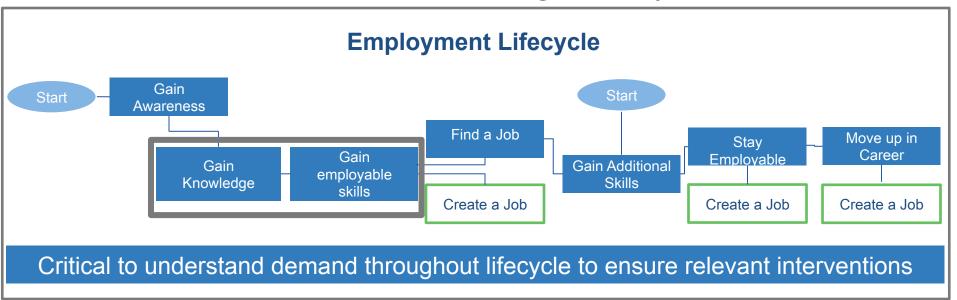


Shaping 21st century teaching and learning to prepare student's for the increasing number of high skill, in demand jobs across a broad spectrum of industries.

Together, we can change the way we work, live, play and learn.

Aware. Prepare. Connect.

With Cisco Networking Academy



NetAcad Goals:

- Increase awareness about value of NetAcad to students and employers
- Prepare students to become employable
- Facilitate connections to job opportunities



What the Data is Telling Us

Skills for in-demand IT jobs that are most consistently reported across sources are:

- Programming and Application Development
- Help Desk and Technical Support
- Networking
- Mobile Application and Device Management
- Project Management
- Database Administration
- Security
- Business Intelligence and Analytics
- Cloud Computing
- Interpersonal Skills

Sources: Computer World, Comp TIA, Global Knowledge, Dice, Robert Half, TekSystems

The World's Largest Classroom

Cisco Networking Academy Impact Since 1997

COUNTRIES WORLDWIDE

170

STUDENTS WORLDWIDE

5 Million

ACADEMIES WORLDWIDE

9,500

INSTRUCTORS WORLDWIDE

20,000

ONLINE EXAMS TAKEN

143 Million +

LANGUAGES

19

National and Regional Impact

United States, District of Columbia, Maryland and Virginia

	U.S.	DC	MD	VA
Academy Students since inception	1,168,195	1,924	22,393	33,592
Active Academy Students	140,103	389	5,139	4,799
Active Female Students	14%	38%	20%	16%
Active Institutions Partnering with Cisco	1,778	7	69	64
Active Academy Instructors	3,280	12	109	119
Congressional Districts Participating	411 of 436	1 of 1	8 of 8	11 of 11
In-Kind Contribution Value since inception	\$ 523.38 M	\$737,950	\$10.61 M	\$15.63 M

Quarterly Metrics as of 10.31.14

Academy State Impact Profiles

CISCO Social Responsibility

Cisco Networking Academy



ICT and Networking Courses Prepare and Inspire Future Innovators

Today, 2 billion things are connected over the Internet. Experts say that by 2020 more than 37 billion organic and inorganic connections will be made. This rapid increase is called the Internet of Everything, which demands a technology-adept workforce across all fields and disciplines.

Cisco Networking Academy provides information and communication technology (ICT) and networking ourses to high schools, community colleges and universities globally. Students learn how to design, build and secure intelligent networks, while developing soft skills like leadership, collaboration and entrepreneurship. Classroom instruction, online learning, interactive games, simulations, and hands-on practice are continuously refreshed and aligned with U.S. STEM and education standards.

More than 1 million students are enrolled in Networking Academy courses around the world, preparing to become the innovators of tomorrow.

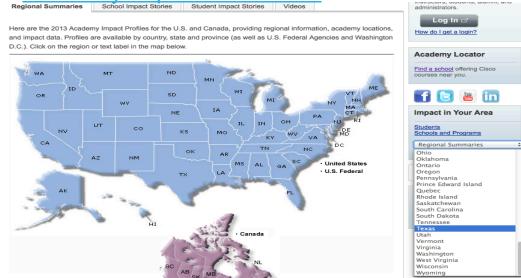
The Impact in Virginia

In-Kind Contribution Value for the State of Virginia



Academy Impact Profiles - Individual State Profiles with IKC, metrics and more:

Academy Impact Profiles url



http://www.cisco.com/web/learning/netacad/us-can/index.html

The Internet of Everything is Changing the World







Cisco Networking Academy
Building Skills Today for Tomorrow

What is Cisco Networking Academy?

Cisco leverages its expertise in ICT and networking to develop courses delivered through public-private partnerships

Students gain critical skills:

- Technical
- Business
- 21st century soft skills

Students attend courses at local schools, community colleges and universities throughout the United States and Canada

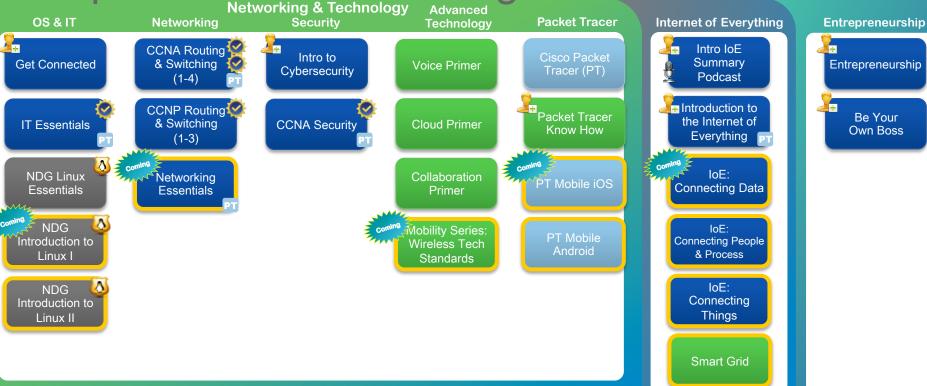
Students prepare for:

- Entry-level careers
- Industry-recognized certifications
- Entrepreneurship
- Further education



14 Apr 15

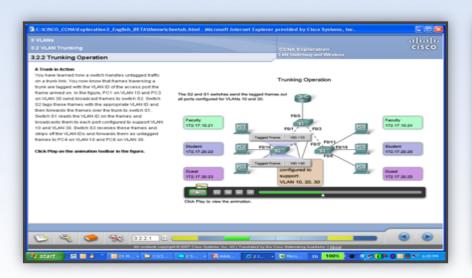
Corporate Affairs Learning Portfolio

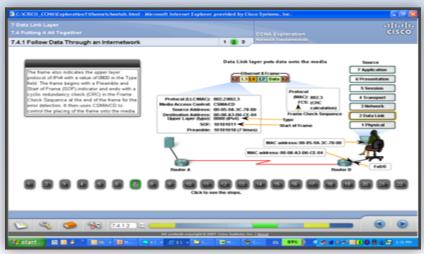




Online Curricula

Courses with Embedded Rich Media Learning Activities



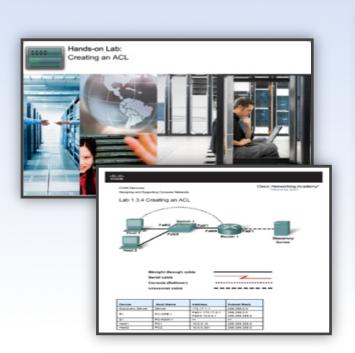




Hands-on Labs and Interactive Activities

Practical Application of Learned Skills

Integrated into the Online Curricula



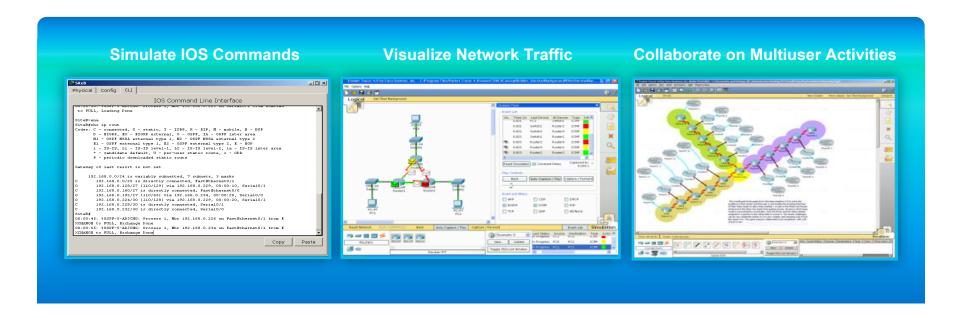






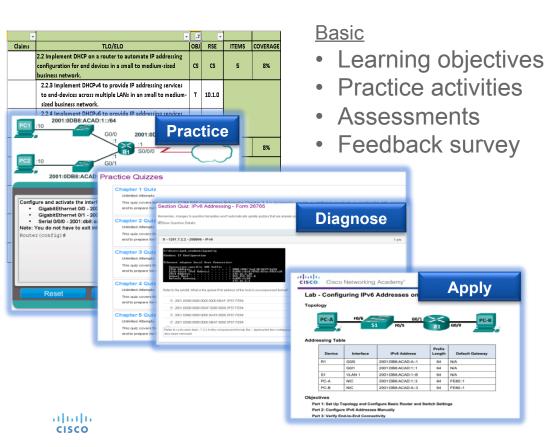
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Cisco Packet Tracer





What comes with a course?



					Assessments			
	Pre-Test	Section or Topic Quiz	Chapter Quiz	Checkpoint	Chapter	Practice Final	Final	
Purpose/Focus	Proof of pre-requisite knowledge learning background or knowledge/skill level on entering - student / instructor	self-assessment/student practice and feedback	self-assessment/student practice and feedback	Proof of knowledge progression - student / instructor	Proof of knowledge progression - student / instructor	Level of knowledge mastery and readiness for final exam	Level of knowledge mastery	
Location	Beginning of Course	End of section/topic	End of Chapter	Following Major Technology	End of Chapter	End of Course	End of Course	
Claim/Component Skill Level	Course	TLO	TLO (Chapter)	TLO/Course		Course	Course	
Instructional Purpose	Formative	Formative	Formative	Formative	Formative/Summati ve	Formative	Summative	
Item Content:								
Multiple Choice	X	×	X	X	×	×	X	
Drag and Drop	×	×	X	×	×	×	×	
Testlet	X	×	×	×	X	×	×	
Pt as Media Object	X	X	X	×	×	×	X	
Packet Tracer Assessment	X	×	×	X	X	×	×	
PT Activity (Standalone/Non-VDS)								
PTMU	X	×		X				
Game	X	X	X					
Hands-On	X			×				
Number of Items	Depends on type	1 - 10	10 - 15		15 - 20	50 - 60	50 - 60	
Targeted Time to Complete (min) -Suggested times only	30 - 40	15	20	30	30 - 60	60	60	
Required or Optional	Optional	Optional	Optional	Optional	Optional	Optional	Required for Voucher	
Complexity	Med	Low	Low	Med - High	Med - High	High	High	
Security Priority	Low - periodic refresh	None	None	Low - periodic refresh, isomorphs	Low-periodic refresh, randomization, isomorphs	High - periodic refreshes (balanced with finals), randomization	High - periodic refreshes, multiple forms, randomization isomorphs, FT Pools	
Initiated By	Instructor	Student	Student	Instructor or Student	Instructor	Instructor	Instructor or Student	
Feedback Type	Item/Section Level	Item level	Item level	Item/Section Level	Item Level	Item/Section	Item/Section	
Delivery System	Canvas	Carwas	Canvas	VDS	VDS	VDS	VDS	
Automatic Gradebook Entry	No	No	No	Yes	Yes	Yes	Yes	

ITE and CCNA Courses

- Scope & Sequence document
- Full learning & assessment portfolio
- Instructor and Student Lab and PT Manuals
- Instructor its affiliates. Ts this reserved. Cisco Confidential
- Marketing collateral

What Cisco provides to educational institutions...

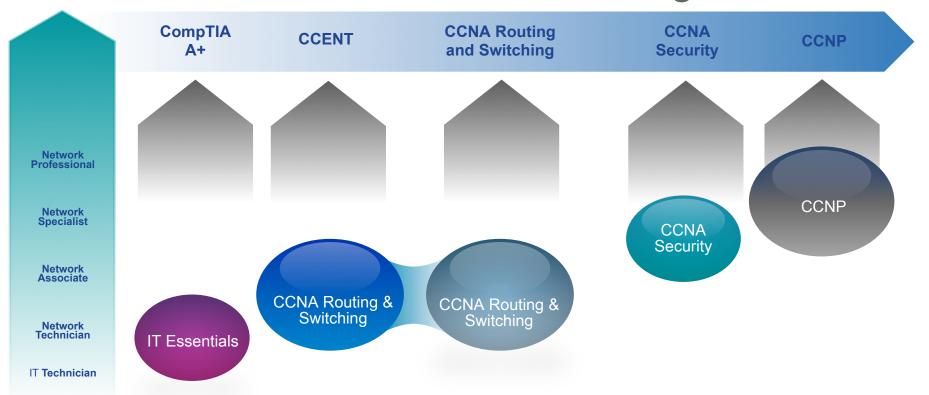
Academies receive	For
Curriculum	Licensed At No Cost
Labs & lab keys, presentations	Licensed At No Cost
LMS (Rosters, online exams, certs, etc)	Licensed At No Cost
Helpdesk 24/5, email/chat/	Licensed At No Cost
Simulation software, games	Licensed At No Cost
Equipment (Contact your partner of choice)	70% Discount
Software upgrades, TAC support	Licensed At No Cost
Exam Discount Vouchers	58% Discount
Monthly Instructor IPD by Technical Marketing	Licensed At No Cost
Monthly Student Webinars on Refining Career Skills	Licensed At No Cost
ASC and ITC (Support and Initial Instructor Training)	Fee's Determined by ASC / ITC
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What Your Organization Provides



- Classroom space for in-person instruction.
- 2. Funds to purchase *lab equipment* bundles (varies by curriculum).
- 3. Student **PC's** for viewing online curricula and labs.
- Internet access with sufficient network connections and bandwidth.
- 5. Alignment with an Academy Support Center (ASC).
- 6. Instructor available to receive training via an Instructor Training Center (ITC).

Core Courses with Certification Alignment



Student Networking Knowledge and Skills

Salaries by Cisco Certification Levels

2014 IT Skills & Salary Report







CCENT: Cisco Certified Entry Networking Technician	\$71,482
CCNA: Cisco Certified Network Associate Routing and Switching	\$81,308
CCNA Security: Cisco Certified Network Associate Security	\$82,293
CCNA Voice: Cisco Certified Network Associate Voice	\$87,480
CCNP: Cisco Certified Network Professional Routing and Switching	\$90,833

Fast Track NetAcad (Entry Academy)

Fast Track Courses

Get Connected

Introduction to the Internet of Everything

Introduction to Cybersecurity

NDG Linux Essentials

Be Your Own Boss

Entrepreneurship









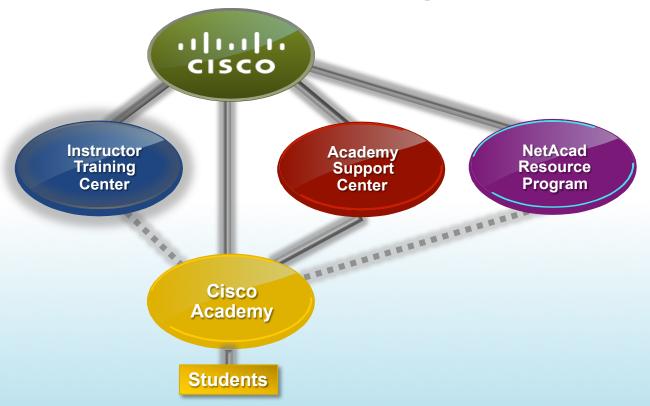




No instructor training or equipment purchase requirements



Open Partner Support & Training Model





Northeast Partnerships That Make It Work

Government

Education



Nonprofits

Business

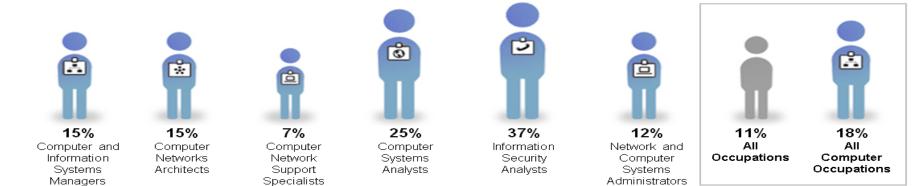
Camden Dream Center, Towson University, Montgomery County Community College, Rensselaer Polytechnic Institute/Schenectady; Community College of Rhode Island, Bridgemont Community & Technical College, TRECA and Cuyahoga Community College



ICT Job Projections

United States and District of Columbia

2022 U.S. Employment Projections¹



Washington D.C. Employment Growth Projections (2012-2022)¹

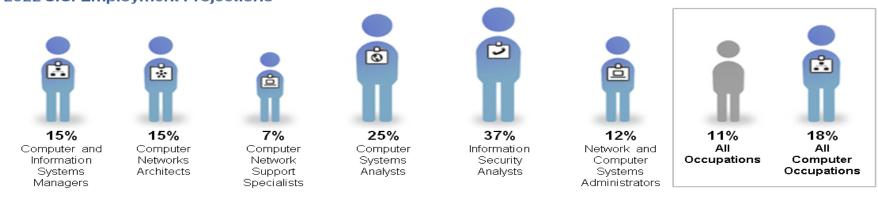
6% no data no data 31% no data 20% 8% 15%

¹ Source: US Department of Labor, Bureau of Labor Statistics, www.projectionscentral.com

ICT Job Projections

United States and Maryland

2022 U.S. Employment Projections¹



Maryland Employment Growth Projections (2012-2022)¹

 10%
 12%
 9%
 10%
 14%
 11%
 6%
 9%

¹ Source: US Department of Labor, Bureau of Labor Statistics, www.projectionscentral.com

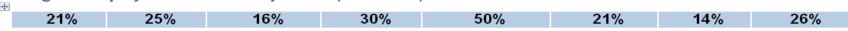
ICT Job Projections

United States and Virginia

2022 U.S. Employment Projections¹



Virginia Employment Growth Projections (2012-2022)¹



¹ Source: US Department of Labor, Bureau of Labor Statistics, www.projectionscentral.com

More than just curriculum... "Stepping Stones to Success" **Opportunities for High** Achievers Cisco Live "Dream Team" Internships/Co-Ops **Skills Competitions** Cisco Net Riders Skills USA Cyber Patriots Career Resources Social Media Groups **Development Webinars** Technical Skills Hands-On Experience **Opportunities and Connections** altalia CISCO

Networking Academy

Career Resources: NetAcad Advantage

- NetAcad Advantage provides valuable "resources" to help students prepare and advance in an IT Career including:
 - •Tips to apply for a job, create CV/Resume, and succeed in an interview
 - Exclusive access to thousands of IT job opportunities
 - Webinars on career related topics
 - Videos from IT professionals in tech careers
 - Career success stories
 - Inspirational articles for Women in IT
 - www.NetAcadAdvantage.com





Skills Competitions: Showcase Student Skills

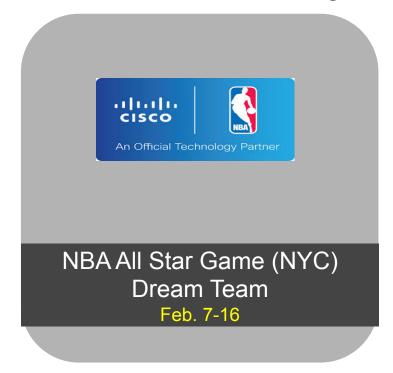
NETRIDERS, SKILLS USA, WORLD SKILLS

- Benefits:
 - Engage Students
 - Showcase their skills
 - Identify Top Talent >> Connect with Career Opportunities



Opportunities for High Achievers

Opportunities for students/alumni to demonstrate skills & get connected to job opportunities...





Cisco PACT A Hire Opportunity



Cisco Partners + Cisco Academies = Connection for Talent

- Connecting Cisco Channel Partners to Networking Academies
 - Identifying local IT talent pipeline
 - Enhancing learning opportunities (i.e. internships, mentoring)
 - Creating awareness
 - Success stories

Webinars

www.cisco.com/go/pact

The more you put in, the more you get in return

Choose the level of engagement that fits your objectives



Connecting Students to Jobs







- LinkedIn Premier Talent
 - Outreach to instructors to nominate high-potential talent
- Jobs @ Cisco
 - Internships, Co-Ops, and Full Time positions w/Cisco Services (Ongoing)
 - Target Locations: NC, TX, MA, GA, CA

- Veteran Hiring
 - US IT Pipeline: <u>www.usitpipeline.com</u>



Supporting Instructor Success

Instructor

Teaching Resources Materials

Instructor webinars, Instructor Orientation Course, Instructor Spotlight

Hands-on Experiences Support

Deep discounts on new Cisco Equipment, PT community, regression testing on older equipment

Reporting Tools and Analytics

Student Reporting , Academy Success reporting

Just in Time Support

Robust FAQ Library, NetSpace tutorials, 5x24 Help Desk, instructor community

ASC and ITC Partnerships

Onboarding and Sustaining, Instructor Training & Support, Regional conferences

Collaboration and Communication Tools

Instructor Communities, in-class communications, Social Media communities

News and Announcements

Monthly newsletter, weekly NetAcad News

NetAcad Advantage

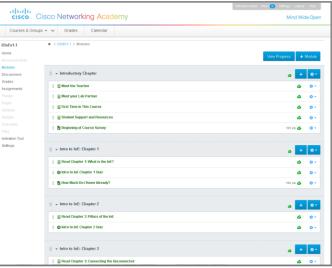
Soft skills training, Job Posts

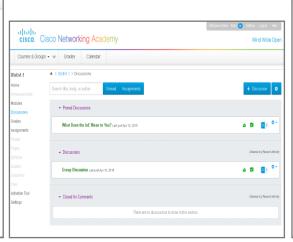
NetAcad.com

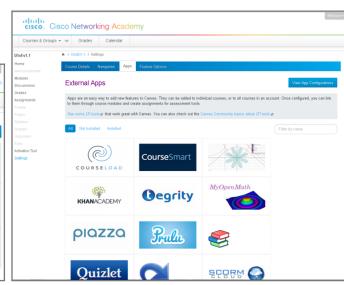
Learning Management System Functionality



Empowering you to Personalize Instruction for your Students







Add your own content, activities &

Add social learning (Discussions and Peer Review)

Engage with partners and other instructors to

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Nancy Null

Towson University
Support & Training Manager

Towson University Cisco Academy Support & Training Center Towson University Division of Innovation & Applied Research Center for Professional Studies

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Connecting Academies & Communities:

BUILDING NEXT-GENERATION SKILLS

Multi-faceted model

Instructor Training Center

Goals:

- ✓ Grow instructors' knowledge base
- ✓ Provide training support

Academy Support Center Goals:

- ✓ Grow Cisco Academy programs
- Provide implementation support

Cisco Networking Academy ITC Maryland IT
Affiliate
University

Cisco Networking Academy ASC State DOE-designated Affiliate institution Goals:

- ✓ Grow IT CTE programs
- ✓ Provide instructional support

WORKING TOGETHER FOR STUDENT AND INSTRUCTOR SUCCESS

Affiliate university value

- ✓ Embed Cisco Academy content in statewide initiatives
 - "We're the T in STEM"
 - Alignments: Common Core/Next Generation Science/STEM
- ✓ Link Academy programs to Maryland's IT employers
 - Mock interviews, field trips, school visits
 - Mentoring for students and instructors
- ✓ Support IT industry certification for students and instructors

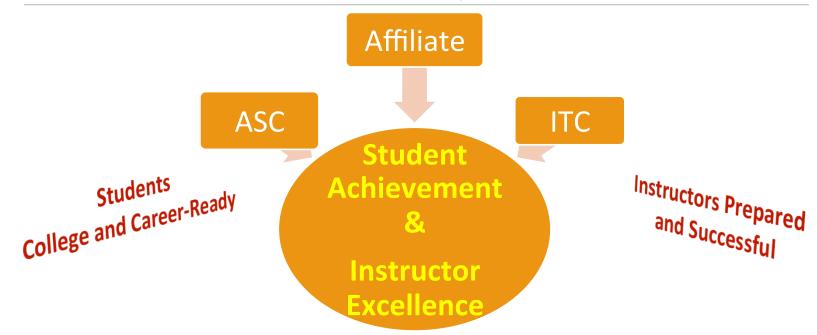
ASC value

- Extend Cisco Academy community beyond geography
- ✓ First-line contact for questions and challenges
- Onboarding and continuing support
- ✓ Bridge gaps and build communication
 - School-based nonprofit community-based programs
 - Secondary post-secondary program articulations

ITC value

- Extend instructor community beyond geography
 - Support technical innovations and enhancements
 - Encourage community sharing
- ✓ Build quality in the classroom
 - New instructor training
 - Methods and best practices workshops
- ✓ Establish and nurture a cohort of instructor-trainers

Value to the community!



Shade Adeleke

Anne Arundel County Public Schools
Cisco Academy Instructor
Center of Applied Technology North
800 Stevenson Road
Severn, MD 21144
FADELEKE@AACPS.org

Cisco Networking Academy at the Center of Applied Technology North, Severn MD
Instructor: Shade Adeleke

Cisco Academy at CATN

- Two or three year program;
 - Students are admitted into the program in the 10th grade
 - (Career Exploration is available for 9th grade students)
 - Year 1 10th grade (Two periods every other day)
 - Year 2 11th grade (Two periods every day)
 - Year 3 12th (Optional Internship/Work study)
- Certifications Available;
 - Cisco Certified Entry Network Technician (CCENT)
 - Cisco Certified Network Associate (CCNA)
- Internship Opportunities available for students at various organizations.
 - National Security Agency (NSA)
 - Northrop Grumman
 - Innovex

Benefits of Participating

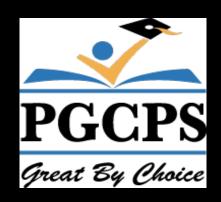
- Industry Recognized Certifications
 - 50-60% of students in this program earn at least one Industry recognized certification before they graduate high school.
- Internship/work study
 - About 50-60% of students that graduate from our program participate in one form of Internship or work study program.
- College Credits
 - Students in our program are eligible for up to 16 college credits from AACC and 4.5 credits from Johnson and Wales as a result of articulation agreements. These are proficiency credits, that students do not have to pay for.
- High School Weighted Credits
 - The Cisco curriculum is a college level course taught in high school hence it is a Honors level class and students earn weighted credits for taking these classes.

Steve Cottington

Prince George's County Public Schools
Cisco Academy Instructor
IT Academy at Fairmont Heights High School
1401 Nye Street
Capitol Heights, MD 20743

IT ACADEMY

at Fairmont Heights High School





HISTORY





- We "opened our doors" in 2011 through a partnership with the CIO of PGCPS.
- Expose students to information technology through two courses of study:
 - Systems Engineering
 - Software Programming
- Program is complemented by a Technology Distribution Center.

CISCO NETWORKING ACADEMY

SYSTEMS ENGINEERING					
YEAR	COURSE	CERTIFICATION			
9	IT Essentials	CompTIA A+			
10	Systems Engineering	Microsoft Technology Associate:Operating SystemsNetworking FundamentalsSecurity			
11	CCNA I: Intro to Networks				
12	CCNA II: Routing & Switching Essentials	Cisco Certified Entry Networking Technician (CCENT)			

TECHNOLOGY DISTRIBUTION CENTER

- Prepares and deploys technology throughout PGCPS and its schools.
- Techs and Engineers provide classroom support in the form of curriculum planning and assistance during handson activities.



STATS & RESULTS



- 240 students currently enrolled
- 50%+ female enrollment over last 3 years
- 40 CompTIA A+ certifications
- 40% of students passed high-level Microsoft certification exams
- CCENT testing starts this year



David Hall, Ph.D

Montgomery County College
Chair - Science, Engineering and Technology
Professor of Information Technology
20200 Observation Drive, Germantown, MD 20876

david.hall@montgomerycollege.edu

Office Phone: 240-567-7827



Cisco Program Montgomery College

David A. Hall



Cisco Networking Academy













- Montgomery College has been a member of the Cisco Networking Academy since 1999.
- In 2000, the 4 CCNA Academy courses were incorporated as one of our core tracks in our Networking A.A.S. degree program.
- In 2003 we also added the CCNP program to our curriculum.
- In 2004, MC along with other founding members of the CyberWatch consortium, incorporated the Cisco CCNA program as a core requirement of the cybersecurity curriculum proposed to the National Science Foundation.
- In 2008, the CCNA program was incorporated as part of our new Cybersecurity Program. Since that time our yearly Cisco enrollment has risen several hundred percent.
- In 2012, Montgomery College became a National Center of Academic Excellence in Cybersecurity for 2-year institutions: <u>CAE2Y</u>



MC Cybersecurity Curriculum

Program Requirements		
CS 110	Computer Concepts	3
NW 127	Microcomputer Control Programs	3
♦ NW 151	Introduction to Networking	3
NW 173	Network Security	3
NW 203	Microsoft Windows Server	3
NW 245	Hardening the Infrastructure	3
NW 246	Network Defense and Countermeasures	3
├ NW 252	Cisco Networking 2	3
NVV 253	Cisco Networking 3	3
NW 254	Cisco Networking 4	3
NW 270	Information Security Capstone	3
PL 202	Introduction to the Study of Ethics	3
	Elective from approved list*	3-4



Certificates

- Cisco Certified Network Associate + Security Preparation Certificate
- Prepares student for entry-level career in cybersecurity.
- Intended for those already employed in computing or who have a computing background, the certificate prepares the student to install, operate, and troubleshoot medium-sized router and switched networks including implementation and verification of connections to remote sites in a WAN.

NW 151	Introduction to Networking	3
NW 252	Cisco Networking 2	3
NW 253	Cisco Networking 3	3
NW 254	Cisco Networking 4	3
NW 261	Managing Network Security I	4
		Total credit hours 16



Benefits

Our partnership with the Cisco Networking Academy since 1999 has created many benefits for our students and our college:

- The rigor of the Cisco courses gives our students both the skills and the confidence to more easily master the technologies taught in our other networking and cybersecurity courses.
- Passing the CCNA or CCENT exams gives our students an extra step up when entering the work force.
- The quality of our Cisco courses and labs has drawn students to our college.
- The use of on-line available curricula courseware and tools has significantly reduced the cost of these courses for students.
- The support we get from the Academy greatly simplifies the management of these courses.
- The training opportunities and yearly face-to-face meetings for Cisco faculty creates a real sense of community for our instructors.

Louis D'Alessandro

George Mason University AIT Instructor & GMU Cisco Academy **Prince William Campus** Bull Run Hall Room 102D 10900 University Drive Manassas, VA 20110 Idalessa@gmu.edu Office 703-993-8902



Networking Academy

Cisco Networking Academy at George Mason University Louis R. D' Alessandro





Bachelor of Science Degree and CCNA Certification

Networking and Telecommunications

Concentration

IT 342 OS Fundamentals

IT 348 Cloud Computing

IT 366 Network Security I

IT 441 Network Servers and Infrastructures

IT 341 IT Network Fundamentals

IT 445 Networking Principles II

IT 455 Introduction to Wireless Communications & Networking

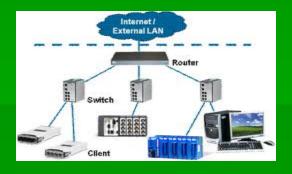
IT 471 Applications of Digital Technologies

IT 481 Concepts of Multimedia Processing and

Transmission

IT 484 Voice Communications Technologies

IT 488 Fundamentals of Satellite Communications





Mason's Local Academy CCNA, Exploration, & Routing & Switching Courses from 2007 to 2015 All Contain Content for CCNA Certification

Students Enrollment at Start	Students Successfully Completed	Students % Successful
1,454	1,234	84.87%
249	166	66.67%
185	147	79.46%
136	113	83.09%
2 024	1 660	82.02%
	Start 1,454 249 185	1,454 1,234 249 166

Major Accomplishments

- High Enrollment of BS Students in Cisco Academy Courses
- Published two Papers
 - ☐ Cisco Academy Support Center and Distance Education Course (International Networking Conference in Lisbon, Portugal)
 - □ Combining Academic Studies with IT Certifications: Becoming a Cisco Regional Academy (SIGITE Conference Fairfax, VA)
- Cisco Awarded grant to study and improve on-line delivery currently underway
- Net On-Line Course Delivery at the School of Continuing Education Cisco Virtual Academy - Open to all in the highest concentration of IT jobs in the in the USA (Government and the Systems Integrators)



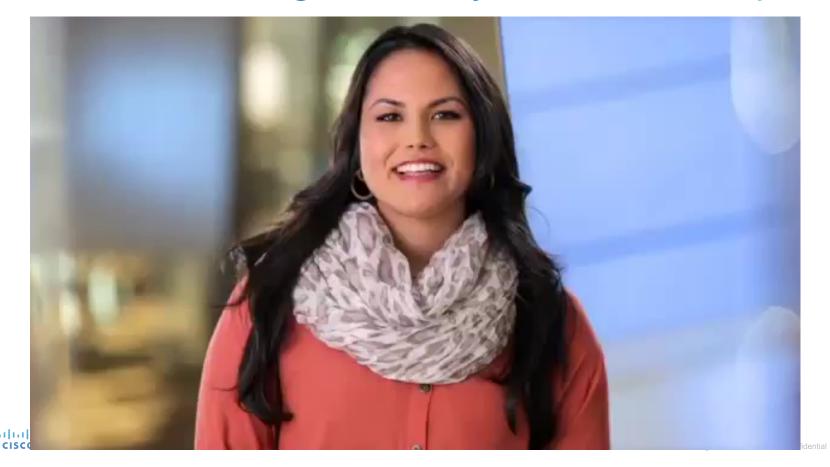
An Academy Graduate with Success at an Early Age



Stephen Lynch Bachelor of Science in Applied Information Technology & CCIE

"Taking the academy courses was the best decision I ever made. It has defined my career, my future, and my life." "It motivates me to continue my education and broaden my skill set. Academy students are exactly what companies like ABS Technology Architects are looking for. I hope I can encourage someone else in the same way Cory and Trent have encouraged me."

Cisco Networking Academy: Mind Wide Open





Get Involved

For more information: https://www.netacad.com/home

 Start building the pipeline of needed ICT professionals with Cisco Networking Academy courses at your school or organization

 Students prepare for entry-level career opportunities, continuing education, industryrecognized certifications, and career advancement

 To complete a "Become An Academy" form: https://www.netacad.com/web/about-us/get-involved/become-an-academy



Overview of Cisco Networking Academy Course offerings



Operating Systems & Information Technology

Why OS & IT?

A basic understanding of computer operating systems and information technologies provides the foundational knowledge needed for students to connect to the Internet and understand how systems and processes work together to power the Internet of Everything.

In partnership with NDG, we offer several courses on Linux, which is increasingly regarded as an essential platform for application development. These courses teach the skills needed to fill a growing number of jobs in the information and communication technology (ICT) field.

Career Prep

Courses range from Internet connectivity and social networking basics to teaching the skills needed to gain career certifications as a support technician, system administrator, network technician, or Linux professional.





Get Connected

Course Overview

Get Connected teaches the basic information technology skills needed to compete in the global workforce, with a focus on basic communication and collaboration technologies.

Students are introduced to the Internet and experiment with various social networking sites.

Prerequisites: None

Languages: English & Portuguese-Brazilian

Course Delivery: Instructor led or self paced

Estimated Time to Complete: 30 hours

Recommended Next Course: IT Essentials

Career Prep

Anyone seeking to develop basic ICT and social networking skills, which are essential for career advancement.







- 5 chapters
- Illustrations and narrations guide students through topics
- Videos and activities
- Quizzes



IT Essentials

Course Overview

IT Essentials covers the fundamentals of computer hardware and software and introduces advanced security and networking concepts.

Students learn how to assemble computers and troubleshoot hardware and software issues.

Career Prep

Upper secondary and junior college students seeking career-oriented, entry-level hardware and software skills to prepare for technical support roles. Aligns with the CompTIA A+ certification for IT support technicians, administrators, and specialists.

Prerequisites: None

Languages: Arabic, Chinese-Simplified, Chinese-Traditional, Croatian, English, French, German, Hebrew, Hungarian, Italian, Japanese, Portuguese-Brazilian, Romanian, Russian, Spanish, Turkish, Ukrainian

Course Delivery: Instructor led

Estimated Time to Complete: 70 hours

Recommended Next Course: CCNA R&S Intro to Networks







- 12 chapters
- 180 hands-on labs and learning activities
- · Packet Tracer, virtual laptop, and virtual desktop learning tools
- 12 chapter exams, 1 checkpoint exam, 1 skills review exam, 1 practice final exam, 1 final exam, 1 skills-based assessment, and 2 practice exams for CompTIA A+ certification

NDG Linux Essentials

Course Overview

The Linux Essentials course, developed by NetAcad partner NDG, teaches students the fundamentals of the Linux operating system and command line and open source concepts.

The Linux virtual machine is embedded in the course; allowing students to experiment with Linux commands.

Career Prep Upper secondary school and junior college students interested in learning Linux OS, open source programming, and IoE skills to expand IT knowledge beyond networking. Aligns with the Linux Professional Institute (LPI) Linux Essentials Professional Development Certificate.

Prerequisites: None Language: English

Course Delivery: Instructor led

Estimated Time to Complete: 70 hours

Recommended Next Course: CCNA R&S

Introduction to Networks







- 16 chapters
- Built-in virtual machine to experiment with Linux commands
- 13 lab exercises
- · Learner-directed activities
- · Chapter exams, mid-term, and final exam

Networking

Why Networking?

As our world becomes increasingly reliant on computer networks and networking technologies, there's a growing need for professionals who can design, build, manage, and secure networks.

Our networking courses introduce students to a range of topics, from routing protocols and network applications to network services and configurations. The courses emphasize hands-on learning and troubleshooting.

Career Prep

Our networking courses align with globally recognized career certifications including Cisco CCENT, CCNA R&S, and CCNP R&S.

Students learn how to become network administrators and network managers.





CCNA Routing and Switching Curriculum

Curriculum Overview

The 4 courses in the CCNA R&S curriculum help students develop a comprehensive understanding of how networks operate, from protocols and services to network management, with an emphasis on hands-on learning and essential career skills like problem solving and collaboration.

Career Prep

Courses 1-2 align with the Cisco CCENT certification and courses 3-4 align with the Cisco CCNA R&S certification. Students gain the skills needed to become network administrators, technicians, or managers.

Prerequisites: IT Essentials or equivalent knowledge

Languages: Arabic, Chinese-Simplified, English, French, Japanese, Portuguese-Brazilian, Russian, Spanish (courses 1 and 2 also available in German, Hungarian, and Turkish; course 1 also available in Romanian)

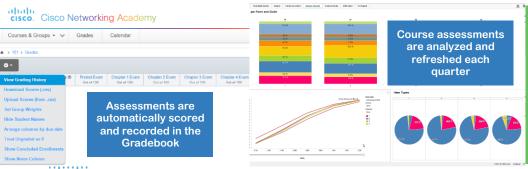
Course Delivery: Instructor led

Estimated Time to Complete: 280 hours

Recommended Next Course: CCNA Security or CCNP



- 4 courses: Introduction to Networks, Routing and Switching Essentials, Scaling Networks, Connecting Network
- Hands-on labs and Cisco Packet Tracer network simulation activities
- · Videos and activities to reinforce learning
- · Quizzes and exams to measure learning outcomes



CCNA R&S: Introduction to Networks

Course Overview

The first course in the Cisco CCNA Routing and Switching curriculum teaches students about the architecture, structure, functions and components of the Internet and other computer networks.

Students gain an essential foundational understanding of how networks operate.

Career Prep

CISCO

Secondary school through university students seeking skills for entry-level networking jobs or more specialized ICT training.

Prerequisites: IT Essentials or equivalent knowledge

Languages: Arabic, Chinese-Simplified, English, French, German, Hungarian, Japanese, Portuguese-Brazilian, Romanian, Russian, Spanish, Turkish

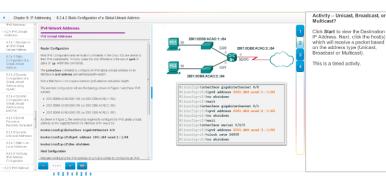
Course Delivery: Instructor led

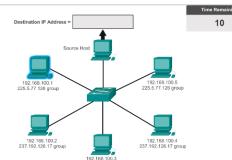
Estimated Time to Complete: 70 hours

Recommended Next Course: CCNA R&S Routing &

Switching Essentials







- 11 chapters
- 33 hands-on labs and 1 hands-on skills assessment
- Pre-test, 11 chapter quizzes, 2 sectional quizzes, 11 chapter exams, and 1 final exam
- 2 Cisco Packet Tracer Skills Based Assessments

CCNA R&S: Routing and Switching

Course Overview

The second course in the CCNA Routing and Switching curriculum describes the architecture, components, and operations of routers and switches in a small network.

Students learn how to configure a router and a switch for basic functionality

Prerequisites: CCNA R&S: Introduction to Networks

Languages: Arabic, Chinese-Simplified, English, French, German, Hungarian, Japanese, Portuguese-Brazilian,

Russian, Spanish, Turkish

Course Delivery: Instructor led

Estimated Time to Complete: 70 hours

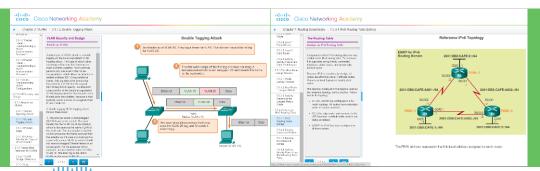
Recommended Next Course: CCNA R&S Scaling

Networks or CCNA Security

Career Prep

Secondary school through university students seeking Cisco CCENT certification and skills for entry-level network technician jobs.





- 11 chapters
- 33 hands-on labs and 1 hands-on skills assessment
- Pre-test, 11 chapter quizzes, 11 chapter exams, 2 sectional quizzes, and 1 final exam
- · 3 Cisco Packet Tracer Skills Based Assessments

CCNA R&S: Scaling Networks

Course Overview

The third course in the CCNA Routing and Switching curriculum describes the architecture and operations of routers and switches in large, complex networks.

Students learn how to configure and troubleshoot routing and switching technologies and protocols.

Prerequisites: CCNA R&S: Routing & Switching Essentials

Languages: Arabic, Chinese-Simplified, English, French, Japanese, Portuguese-Brazilian, Russian, Spanish

Course Delivery: Instructor led

Estimated Time to Complete: 70 hours

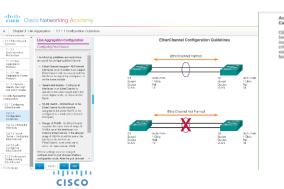
Recommended Next Course: CCNA R&S Connecting

Networks

Career Prep

Junior college and university students seeking skills for entry-level network administration jobs or more specialized ICT training







- · 9 chapters
- 19 hands-on labs and 2 hands-on skills assessments
- Pre-test, 9 chapter quizzes, 9 chapter exams, 2 sectional quizzes, and 1 final exam
- 2 Cisco Packet Tracer Skills Based Assessments

CCNA R&S: Connecting Networks

Course Overview

The fourth and final course in the CCNA Routing and Switching curriculum covers the WAN technologies and network services employed by converged applications in a complex network.

Students learn how to configure and troubleshoot network devices and implement virtual private networks.

Prerequisites: CCNA R&S: Scaling Networks

Languages: Arabic, Chinese-Simplified, English, French, Japanese, Portuguese-Brazilian, Russian, Spanish

Course Delivery: Instructor led

Estimated Time to Complete: 70 hours

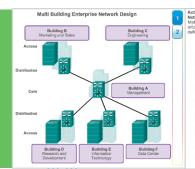
Recommended Next Course: CCNA Security or CCNP

R&S ROUTE



Career Prep

Junior college and university students seeking Cisco CCNA R&S certification and skills for entry-level network administration jobs





- 9 chapters
- 12 hands-on labs and 1 hands-on skills assessment
- Pre-test, 9 chapter quizzes, 9 chapter exams, 2 sectional quizzes, and 1 final exam
- · 2 Cisco Packet Tracer Skills Based Assessments

CCNP Routing & Switching

Course Overview

The three CCNP Routing & Switching courses provide a comprehensive overview of enterpriselevel networking concepts, including advanced routing, switching, and troubleshooting.

The curriculum integrates industry-relevant instructional approaches to help students prepare for career opportunities.

Prerequisites: CCNA R&S courses 1 and 2

Languages: English

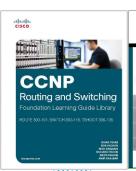
Course Delivery: Instructor led, textbook based

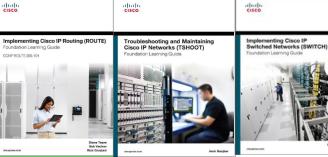
Estimated Time to Complete: 210 hours

Career Prep

College students seeking hands-on practical experience, Cisco CCNP R&S certification, and career skills in advanced routing, switching, and troubleshooting.







- Learning Components

 3 courses: CCNP R&S ROUTE: Implementing IP Routing, CCNP R&S SWITCH: Implementing IP Switched Networks, and CCNP R&S TSHOOT: Troubleshooting and Maintaining IP Networks
- Hands-on labs
- Cisco Press textbooks
- Chapter exams and final exams

Security

Why Security?

The demand for security experts has grown three times faster than the demand for other information and communication technology professionals.

Our security courses equip students with the skills needed to protect networks from those with malicious intent to help ensure the integrity and availability of data and services.

Career Prep

Our security courses teach the core concepts and skills needed to secure and protect computer networks and explore career opportunities.

CCNA Security aligns with the Cisco CCNA Security certification.







Introduction to Cybersecurity

Course Overview

Introduction to Cybersecurity covers trends and career opportunities in the growing field of computer network security

It features presentations and panel discussions delivered by cybersecurity professionals and industry experts.

Prerequisites: None Languages: English

Course Delivery: Instructor led or self paced Estimated Time to Complete: 15 hours

Recommended Next Course: CCNA R&S Introduction

to Networks

Career Prep

Upper secondary and Junior college students interested in learning about trends, certifications, and career opportunities in the cybersecurity field.





Delete doesn't mean deleted

Over 3 years later, "deleted" Facebook photos are still online - CNN.com By Jacqui Cheng, Ars Technica



- 8 modules
- · Video presentations and panel discussions
- Activities that reinforce learning
- · Pre-test, 8 guizzes, and final exam
- · Links to related resources

CCNA Security

Course Overview

CCNA Security introduces the core security concepts and skills needed to troubleshoot and monitor computer networks and help ensure the integrity of devices and data.

It emphasizes the practical application of the skills needed to design, implement, and manage network security systems Prerequisites: CCNA R&S: Routing and Switching

Essentials or equivalent knowledge

Languages: English

Course Delivery: Instructor led

Estimated Time to Complete: 70 hours

Recommended Next Course: CCNP

Career Prep

CISCO

CCNA R&S students interested building security and data protection expertise for the Cisco CCNA Security career certification and jobs as network security specialists.







- 10 chapters and 10 chapter exams
- 10 Cisco Packet Tracer network simulation activities
- 16 hands-on labs
- 1 practice Cisco CCENT certification exam, 1 practice Cisco Packet Tracer Skills Assessment, 1 practice final exam, 1 hands-on skills exam, and 1 final exam

Advanced Technology

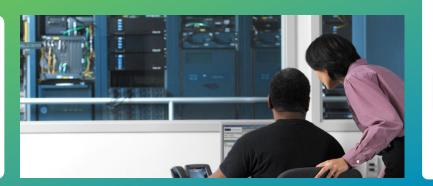
Why Advanced Technology?

Our Technology content is developed by a community of NetAcad instructors and covers concepts related to computer networks, such as cloud computing and wireless technologies.

Instructors may use these learning materials to create courses for students.

Career Prep

These learning resources are designed to expand knowledge of networking-related technologies and provide an overview of technologies students may encounter in their careers.



Voice Primer

Cloud Primer

Collaboration Primer

Mobility Series: Wireless Tech Standards

Cisco Packet Tracer

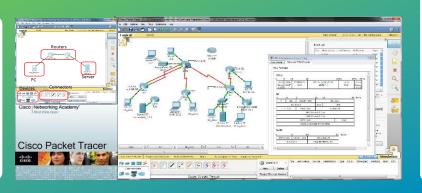
Why Packet Tracer?

The Cisco Packet Tracer simulation tool allows students to experiment with network behavior in a virtual environment. It supplements physical networking equipment by allowing students to create virtual networks with unlimited devices; encouraging practice, discovery, and troubleshooting.

As an integral part of the NetAcad learning experience, Packet Tracer provides simulation, visualization, authoring, assessment, and collaboration capabilities and facilitates the teaching and learning of complex technology concepts.

Career Prep

The Packet Tracer simulation-based learning environment promotes the development of essential career skills ranging from teamwork and critical thinking to creative problem solving.





Internet of Everything

Why IoE?

As the number of networked connections between people, processes, data, and things grows exponentially, it's essential to understand the technologies that enable the Internet of Everything (IoE), and how increased connectivity creates new opportunities to excel and improve business processes, and address some of the world's greatest challenges.

These courses broaden students' thinking beyond core networking and technology concepts.

Career Prep

Students explore the technologies that underpin the Internet of Everything and learn about millions of career opportunities that are emerging from data centers and cloud, big data and Internet of Things.





Intro to the Internet of Everything Summary

Series Overview

This podcast series provides an introduction to the future of the Internet, where a network foundation connects billions of things and trillions of gigabytes of data, enhancing our decision making and daily interactions.

It can be used to prepare for the Introduction to the Internet of Everything course.

Prerequisites: None Languages: English

Delivery Method: mp3 files

Estimated Time to Complete: 2.5 hours

Recommended Next Course: Introduction to the

Internet of Everything

Career Prep

Anyone seeking to develop a broad understanding of trends, technologies, and career opportunities in the Internet of Everything.





- 5 modules featuring a panel of IoE experts
- · Links to related resources
- Downloadable mp3 files

Introduction to the Internet of Everything

Course Overview

The Introduction to the Internet of Everything (Intro2loE) course introduces learners to the technologies that support the IoE, and the career and social opportunities created by the growing number of networked connections between people, processes, data, and things.

Career Prep

Secondary school through university students seeking an overview of trends, technologies, and career opportunities in the Internet of Everything.

Prerequisites: None

Languages: Chinese-Simplified, English, French, Japanese, Portuguese-BR, Russian, Spanish

Course Delivery: Instructor led or self paced

Estimated Time to Complete: 20 hours

Recommended Next Course: IT Essentials or

CCNA R&S Introduction to Networks







- 5 modules of interactive content featuring IoE experts
- Activities, videos, and simulations to enhance the learning experience
- Pre-test, module guizzes, and a final exam

Entrepreneurship

Why Entrepreneurship?

In addition to technology skills, business owners and professionals need entrepreneurial skills such as creative thinking, communication, business management, and problem solving skills.

Our Entrepreneurship offerings help students develop essential skills to successfully launch new ventures or excel within team environments.

They broaden students' thinking beyond core networking and technology concepts.

Career Prep

Our Entrepreneurship courses help students develop an entrepreneurial mindset and cultivate the habits and skills needed for success in the Internet of Everything.





Entrepreneurship

Course Overview

Entrepreneurship supplements the ICT skills gained in CCNA R&S curriculum by teaching business and financial skills, behaviors, and attitudes, to help students develop an entrepreneurial mindset.

Students learn by completing a series of interactive case studies.

Prerequisites: None

Languages: Arabic, Chinese-Traditional, English,

and Spanish

Course Delivery: Self paced

Estimated Time to Complete: 15 hours

Recommended Next Course: CCNA R&S ITN

Career Prep

High school through college students seeking to supplement ICT expertise with entrepreneurial thinking, business development, and financial management skills.





Click the buttons to learn more about Aspire to see the business challenges and the technical challenges that this game of yes. You can go as far along in the game as yes like. If the technical challenges are beyond your current expertise, you may still word to give them a try. You might surprise yourself.



Technical Challenges



- 7 modules
- Modules feature interactive case studies and videos that reinforce business management skills
- · Quizzes for each module
- Discussion board

Be Your Own Boss

Course Overview

The Be Your Own Boss Technopreneur Series provides the guidelines, insights, and advice needed to launch successful tech ventures.

The series features video presentations by entrepreneurs from around the world who share lessons learned along their journeys to success.

Prerequisites: None Languages: English

Course Delivery: Self paced

Estimated Time to Complete: 8 hours

Recommended Next Course: Entrepreneurship

Career Prep

Technology students interested in developing the entrepreneurial skills and habits needed to launch and grow a successful technology business.







- 8 modules
- Technopreneurs sharing personal success stories in video format
- · Quizzes and surveys for each module